

Buying

What are some of the key features of the new FINCH II Multi Compartment model?

- It can be connected to maximum of 6 compartments with failsafe.
- Real time monitoring all the connected compartments simultaneously.
- It comes with a preloaded failsafe configuration (Does not allow pumping if any of the connected compartments fails to report the level)
- It comes with a built in Bluetooth connectivity support.
- FINCH II Multi Compartment can be programmed to only show compartments that are being used.

What is the part number for the FINCH II Multi Compartment?

The part number is **FINCH II-6W**.

How does your buying experience change with the new FINCH II Multicompartment?

Previously, it would have taken 3 FINCH II Units to support 6 compartments. The Multicompartment solution requires less hardware to operate up to 6 compartments. Only one FINCH II Multicompartment unit can support up to 6 compartments. As such, the new device is anticipated to reduce installation time for multicompartment configurations.

What is the price difference between the existing FINCH II and FINCH II Multicompartment?

The FINCH II Multicompartment costs \$300 more. However, it negates the requirement for purchasing any additional FINCH or Selector switch.

Can the FINCH II Multi Compartment work with all pre-existing Titan hardware?

It can be used with TD80, TD100, all the available probe types and Rack Control Modules*. It cannot be used with TD100W(T41)

* If used with the Rack Control Module, the FINCH II Multicompartment can only support maximum of 5 compartments.

For full functionality of the FINCH II multicompartment, Firmware on the TD100's must be updated to v4.8.x. These can be updated using SensorLink. Please ensure that you are using the latest version of SensorLink (v5.5).

Will Titan Logix continue to build the FINCH II with two compartments?

Yes, Titan Logix will continue to build the FINCH II with two compartments.

Is there an upgrade program available if I want to trade my existing FINCH with a new FINCH model?

Currently there is no upgrade program. Stay tuned.

Will Titan Logix continue to provide after-sales services and support to the existing FINCH II?

Yes. Although Titan Logix will no longer manufacture or sell older models of FINCH II after

April 30th, it will continue to support all the existing FINCH II displays sold before that and continue to honour the warranty on all eligible displays.

Installation

Is there a need to train my staff again for the installation of the FINCH II Multicompartment?

There is a slight change in how the wire harness connects (up to) 6 compartments. Since only (1) FINCH II Multicompartment is required to support up to 6 compartments, there is less hardware to be installed. Alternatively, you can connect a RCM to a Finch II multicompartment for up to 5 compartments plus rack control.

The new device is anticipated to reduce installation time.

Do I need to buy any extra fittings to replace my existing FINCH II with the FINCH II Multicompartment?

No additional parts are required to install the FINCH II Multicompartment.

Can the FINCH II Multi Compartment work with all pre-existing Titan hardware?

It can be used with TD80, TD100, all the available probe types and Rack Control Modules*. It cannot be used with TD100W(T41)

* If used with the Rack Control Module, the FINCH II Multicompartment can only support maximum of 5 compartments.

For full functionality of the FINCH II multicompartment, Firmware on the TD100's must be updated to v4.8.x.

Configuration/Programming

Can SensorLink still be used for configuration and programming?

Yes – SensorLink can be used for configuration and programming. Please ensure that you are using the latest version SensorLink (v5.5) downloadable from the Titan Logix website.

Does FINCH II Multicompartment need separate programming than TD100?

Yes – The FINCH II Multicompartment requires separate programming than the TD100.

Can I hide the 'unused' compartments in the FINCH II Multicompartment display?

Yes, while doing the configuration in Sensor Link, it will prompt users for 'Number of compartments to enable'.

Did Relay Assignments and Relay Alarming State features change with this update?

No, the relay assignments and the alarming states have not changed with this update.

Does existing SV Programming Kit be used to program FINCH II Multicompartment?

No, the Finch II requires the FINCH II Programming cable.

How do I update the strapping table for up to 65,535 units?

The strapping table can be updated using the TD100 and SensorLink.

Steps are as follows:

- Connect the TD100 to SensorLink
- Input probe settings, Strapping table settings, Input Offset Measurement settings, Input Alarm settings and Display settings.
- Create or locate the strapping table file
- Program the TD100
- Disconnect the programming kit